

TORCH Population Health Readiness Assessment Survey

Thank you for participating in this confidential online survey that will help to set the stage for future TORCH population health-related activities. Completion of this survey could take between 15-30 minutes. You can print out a copy of this survey to review, prior to completing the online version. Once you start the survey, you are required to complete it and will not be able to re-access your responses once you submit it. If you would prefer to complete the paper version of the survey, please print, and either email or fax your responses to the TORCH office. Instructions for emailing or faxing survey responses has been included at the end of this survey. Thank you again for your participation in this very important initiative.

*** 1. What is the name of your hospital?**

2. What is the approximate population of your primary service area?

3. What is your annual gross patient revenues?

4. How many employed primary care providers do you have?

5. Do you provide surgical services?

- Yes
- No

6. Do you provide home health services?

- Yes
- No

7. Are you owned, leased or managed by a Parent Health System?

- Yes
- No

If "Yes", what is the name of your parent system?

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8. Regarding operating efficiencies, our organization:

	Highly Disagree	Somewhat Disagree	Agree	Somewhat Agree	Highly Agree
Optimizes all available revenue generating opportunities for our market?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Has embraced a measurement culture holding department managers accountable for department revenue and expense relative to budget and has incorporated performance/productivity based measures?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Has a centralized scheduling program with a system in place for patient reminders/appointment changes?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Utilizes a cost-accounting system to evaluate encounter-level contribution margin?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Has a dedicated staff to provide community education programs?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Has initiated a chronic disease/wellness program for employees and/or community?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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9. Regarding quality and engagement, our organization:

	Highly Disagree	Somewhat Disagree	Agree	Somewhat Agree	Highly Agree
Adheres to clinical inpatient and outpatient best practices?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Has embraced quality as an organizational culture that is driven by senior leadership?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Has an active hospital-wide quality improvement program and reports findings to the board?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Measures, reports and improves HCAPS and Core measure scores, driving to be the top hospital within the region?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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10. Regarding overall delivery system, our organization:

	Highly Disagree	Somewhat Disagree	Agree	Somewhat Agree	Highly Agree
Has proper "inter-dependence" among regional providers and understands market dynamics and patient migration patterns?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Has a supply of specialists that match market demands?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Operates appropriate sized facilities based on market characteristics?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Provides services using effective, modern equipment?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

11. Regarding care management, our organization:

	Highly Disagree	Somewhat Disagree	Agree	Somewhat Agree	Highly Agree
Employs or contracts with dedicated staff for Care Coordination?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Evaluates and identifies high-risk patients and assigns care managers to them?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Has developed and implemented effective transitions of care?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Provides or ensures access to appropriate palliative and/or hospice care?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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12. Regarding informatics/analytics, our organization:

	Highly Disagree	Somewhat Disagree	Agree	Somewhat Agree	Highly Agree
Operates fully-integrated, effective information systems?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Has an EHR that is interoperable with other EHRs utilized across the community?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Has an EHR with functionality to support patient registries?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Has IT connection to all departments, including physician practices, clinics and off campus services, such as home care?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Participates in a Health Information Exchange?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Maintains a data reporting infrastructure or set of related financial statements based on patient populations?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Benchmarks Quality and Cost performance against peers and generates provider scorecards to monitor and evaluate performance?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Utilizes disease registries for patient care management?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Evaluates per-capita	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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payment for all payers and has an adequate internal resource for claims data analysis?

13. Regarding patient centered medical homes, our organization:

	Highly Disagree	Somewhat Disagree	Agree	Somewhat Agree	Highly Agree
Operates full-accredited patient-centered Medical Homes?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Receives payments from payers for PCMH accreditation or PCMH-like processes?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

14. Regarding employee health plans, our organization:

	Highly Disagree	Somewhat Disagree	Agree	Somewhat Agree	Highly Agree
Currently funds an Employer-Sponsored Health Plan (ESHP)?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Analyzes claims data from the ESHP to negotiate contracts?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Provides health plan coverage for organizations outside hospital employee base?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Incentivizes health and wellness for its employees and dependents?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

15. Regarding transitional payment models, our organization:

	Highly Disagree	Somewhat Disagree	Agree	Somewhat Agree	Highly Agree
Has internal resources and expertise available for value-based contracting with third-party payers?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Has payer contracts that establish clinical accountabilities for patient care?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Has payer contracts that link financial risks with patient care?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Collaborates with one or more payer(s) to reduce costs?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Currently participates in value-based contracting with their third-party payers?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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16. Regarding physician leadership, key members of our organization's medical staff:

	Highly Disagree	Somewhat Disagree	Agree	Somewhat Agree	Highly Agree
Supports our organization through active engagement and governance representation?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Has contracts that provide incentives aligned with hospital strategy?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Acknowledge the relationship between new payment models and community health improvement activities?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Are actively involved in quality improvement program and activities?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Support and incorporate evidence-based medicine in practice?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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17. Regarding governance, our organization's trustees:

	Highly Disagree	Somewhat Disagree	Agree	Somewhat Agree	Highly Agree
Are appropriately aware of major, relevant industry changes regarding population health?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Understand and support quality and performance improvement principles?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Are willing to accept risk-based contracts?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Participate in ongoing education and training on care coordination and other population health principles?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

18. Regarding change management, our organization:

	Highly Disagree	Somewhat Disagree	Agree	Somewhat Agree	Highly Agree
Understands the dynamics of population health and healthcare transformation?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Has a senior management team prepared to lead change?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fosters a culture that enables and rewards positive change?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Thank you for participating in the TORCH Population Health Readiness Assessment survey. If you completed the paper version of this survey, you can fax your responses to the TORCH office at (512) 873-0046, attention Carrie Ruiz or send via email to cruiz@torchnet.org.